



TI.EMME.TI SRL
Via Guido Rossa, 32
20066 MELZO (MI) - ITALY
Tel. 02.95359080 – 02.95357099
Fax 02.95580055
<http://www.tiemmetisrl.it>
e-mail: info@tiemmetisrl.it



Sistema di Gestione della Qualità certificato
ISO 9001 : 2015
Certified Quality System
Cert. no. 829

Information on personal data treatment Ex artt. 13-14, EU Regulation 2016/679

“To the interested parties”

TI.EMME.TI Srl, as your personal data holder, represented by its pro tempore legal representative, pursuant to and in accordance with the EU Regulation 2016/679 from now on “GDPR”, informs you that the above-mentioned regulation concerns the protection and processing of your personal data. The processing of your personal data shall be based on the principles of fairness, lawfulness, transparency and protection of your privacy and personal information.

Your personal data shall be processed in accordance to the legal dispositions of the above-mentioned regulation and privacy obligations laid down therein.

Purpose of data processing: in particular, your personal data shall be collected with the following purposes:

- Taxation and accounting obligations
- After-sales support
- Management of claims and litigations
- Customer care
- Quality management
- Activity planning
- Customer satisfaction surveys
- Customer's billing invoice history

The data processing, to fulfil the above-mentioned obligations, is essential for a proper management of the relationship between the data holder and the data subject and its conferment is necessary to carry out the above-mentioned purposes.

The data holder, moreover, informs that the potential lack of communication, or miscommunication, of mandatory information, may cause inability to guarantee the adequacy of the same treatment.

Your personal data, prior consent, may be used for the following purposes:

- market research, statistics and marketing activities, implying sending advertising and promotional material.

Regarding the above purposes, your consent to the use of your personal data is optional and your potential refusal shall not compromise the prosecution of the relationship with the data holder or the adequacy of the same processing.

Data treatment methods: your personal data may be processed:

- By third parties
- By using electronic calculators
- Manually, using paper archives

Each process respects the methods established in the art.6, 32 of the GDPR, through the adoption of appropriate security measures.



TI.EMME.TI SRL
Via Guido Rossa, 32
20066 MELZO (MI) - ITALY
Tel. 02.95359080 – 02.95357099
Fax 02.95580055
<http://www.tiemmetisrl.it>
e-mail: info@tiemmetisrl.it



Sistema di Gestione della Qualità certificato
ISO 9001 : 2015
Certified Quality System
Cert. no. 829

Communication: your personal data shall be transmitted exclusively to the competent authorities, duly appointed to perform the necessary services for a correct management of the relationship between the data holder and data subjects, with the guarantee of the protection of the rights of the interested parties.

Your personal data shall be treated only by personnel, expressly authorized by the data protector and, in particular, by the following categories of employees:

- Sales Department
- Finance & Accounting Department

Your data may be communicated to third parties, duly appointed for the personal data processing, particularly to:

- Shippers, freight forwarders, forwarding agents, carriers, Poste Italiane, logistics companies
- Providers of IT services (installation, assistance and maintenance of the IT system)
- Consultants and independent contractors, also when they operate in association
- Banks and credit institutions

Distribution: your personal data shall not be diffused in any way.

Your personal data may be disclosed, limited to the above purposes, in the following countries:

- EU countries.

Data storage period: we inform you that, in accordance with the lawfulness principles, limitation of the purposes and data minimisation, according to the article 5 of the GDPR, the data storage period of your personal data is:

- A time frame that does not exceed the period necessary to achieve the purposes for which they were collected and processed, to fulfil the contractual purposes.
- A time frame that does not exceed the period necessary to achieve the purposes for which they were collected and processed within the timeframe prescribed by law.

You have the right to obtain from the data protector, the deletion (“right to be forgotten”), limitation, updating, rectification, portability, opposition to the processing of your personal data, as well as in general, to exercise all the rights provided in the articles 15, 16, 17, 18, 19, 20, 21, 22 of the GDPR.

UE regulation: art. 15, 16, 17, 18, 19, 20, 21, 22 – Rights of the interested party

1. The interested party has the right to obtain confirmation of the existence or not of personal data concerning him /her, even if not yet registered, and their communication in intelligible form.
2. The interested party has the right to obtain the indication of:
 - a) the origin of personal data;


- b) the purposes and methods of processing;
- c) the logic applied in case of treatment carried out with the aid of electronic instruments;
- d) the identifying details of the holder, of the responsible and of the designated representative according to article 5, paragraph 2;
- e) the subjects or the categories of subjects to whom the personal data may be communicated or who can learn about them as appointed representative in the territory of the State, managers or agents.

3. The interested party has the right to obtain:

- a) updating, rectification or, when interested, integration of data;
- b) the cancellation, transformation into anonymous form or blocking of data processed unlawfully, including data whose retention is unnecessary for the purposes for which the data were collected or subsequently processed;
- c) the attestation that the operations referred to in letters a) and b) have been brought to the attention, also with regard to their content, of those to whom the data have been communicated or disseminated, except in the case in which this fulfilment proves impossible or involves a use of means manifestly disproportionate to the protected right;
- d) data portability

4. The interested party has the right to object, in whole or in part:

- a) for legitimate reasons to the processing of personal data concerning him/her, even though pertinent to the purpose of the collection;
- b) to the processing of personal data concerning him/her for the purpose of sending advertising or direct sales material or for carrying out market research or commercial communications.



Data holder signature